

INTRODUCTION

This report summarises the findings of a clinical risk assessment carried out on 12 January 2015.

During the day members of staff were interviewed and potential risks identified that could have an impact on patient or staff safety. The staff interviewed included Mr Shiraz, practice manager; Drs Shiraz, Benedict and Tilley, general practitioners, and Ms Suki Tan, practice nurse.

During the afternoon, a risk assessment workshop was held and staff were asked to identify risks that could have an impact on either patient or staff safety. Discussions then took place on how these risks might be eliminated or managed.

In advance of the visit the practice had completed a short pre-visit questionnaire, which provided background information on the practice. Also, prior to the visit each member of staff was asked to complete a patient safety survey. The survey is anonymous and responses are treated in confidence. Results of the survey are provided on the CRM system and can be accessed through the practice's unique log-in.

Inevitably, it is not possible to identify all existing or potential risks during a one-day practice visit.

I would like to thank the staff for the warmth of the welcome extended to me, their hospitality and enthusiastic participation throughout the day.

Diarmuid Quinlan

Clinical Risk Assessment Facilitator

On behalf of MPS

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